



Consultation Service for Ukrainian Evacuees



We are offering a consultation service for Ukrainian evacuees.
If you are having trouble with something, please consult with us.



1 Who Can Use This Service

Ukrainian evacuees who are living in Minato City or thinking about moving to Minato City.

2 What You Can Consult About

- Help with Minato City procedures (health insurance, tax, etc.)
- Consultation about everyday life (house, school, health, etc.)

3 – 1 Face-to-Face Consultation and Phone Consultation

(1) Languages and times available

Ukrainian (Using an interpreter on the phone)	Monday to Friday 10am until 12pm then from 1pm to 4pm
Russian (Using an interpreter on the phone) , English and Japanese	Monday to Friday 9am until 12pm then from 1pm to 5pm

(2) Location

Minato City Hall, third floor, Counter number 308

Address: 1-5-25 Shibakoen, Minato-ku

Phone number: 03-3578-2524

【How to get to Minato City Hall】

- J R Yamanote Line, Hamamatsucho station: 10 minute walk from the North exit.
- Asakusa Line, Toei Oedo Line, Daimon station: 5 minute walk from exit A6.
- Mita line, Onarimon station: 5 minute walk from exit A2.

3 – 2 Consultation Using the Consultation Form

Fill the form out in English or Japanese from the QR code.
We will contact you.

