



topic Feature

Be Prepared to Stay Safe at Home in an Emergency: Why Sheltering at Home Matters



Sheltering at home means remaining in your home after a disaster, rather than going to an evacuation shelter, provided your home has not been damaged by collapse, fire, or other hazards. In Minato City, sheltering at home is the recommended option whenever it is safe to do so. The key to ensuring safety and comfort while sheltering at home during a disaster is being well prepared in advance. Please take this opportunity to review your emergency preparedness plan and make sure that you have what you need.

Why Is Sheltering at Home the Recommended Approach?

More than 90% of households in Minato City live in apartment buildings or other multi-family dwellings. These buildings are designed to meet earthquake-resistance standards; therefore, they are generally at low risk of collapse during a major earthquake. Sheltering in your own home allows you to remain in familiar surroundings with greater privacy, which helps to minimize stress and reduce the risk of infectious diseases while making it easier to maintain daily life activities during an emergency. However, if your home has been damaged by collapse, fire, or other hazards, do not hesitate to evacuate to a designated Minato City evacuation shelter.

Basics of Sheltering at Home in an Apartment Building

●Do not flush water

Avoid flushing toilets or using water from the taps in the sinks and other plumbing fixtures until the sewer system is confirmed as safe to use. Doing so may cause leaks or sewage to back up.



●Avoid using elevators

Aftershocks may cause elevators to stop, leaving passengers trapped inside.



●Keep your garbage at home

Garbage collection services may be suspended after a disaster. Store your garbage at home until collection resumes instead of taking it to the collection point.



●Cooperate with emergency response efforts

Many tasks need to be accomplished to help restore your apartment building after a disaster. Please cooperate whenever possible.



●If you need to leave your home for an extended period

Evacuating for a long time without notifying anyone may delay emergency repair work because your absence cannot be confirmed. Before evacuating, switch off all circuit breakers, shut off the gas and water supply, and notify your condominium management association or building manager.



Essential Supplies for Sheltering at Home

Prepare enough emergency supplies to last for **seven days** in case the water, electricity, and gas lifelines are disrupted.

Examples of Emergency Supplies (Recommended Amount per Person)

- Food: Three meals per day
- Drinking water: 3 liters per day
- Portable toilet bags: Five uses per day

*If you have pets, be sure to stock up on emergency supplies for them.



In addition to portable toilet bags, such hygiene items as disinfecting wet wipes and mouthwash can help you stay clean and comfortable during an emergency.



Plastic wrap and plastic bags have many practical uses during an emergency, so it's a good idea to keep them as part of your emergency supplies.

Emergency Preparedness Supplies Available for All Households

Households registered as residents of Minato City as of August 1, 2026, will receive the *Minato Emergency Preparedness Supplies Catalog*. Choose the items that best meet the needs of your household and apply to receive them (up to JPY 5,000 worth of supplies per household).

Please take this opportunity to determine what emergency supplies your household may need in the event of a disaster so that you are better prepared.



Special website



It will arrive in a yellow envelope

1. Choose

The *Minato Emergency Preparedness Supplies Catalog* will be mailed in early September.

Once your catalog arrives, choose the items that will help you and your family stay safe and prepared while sheltering at home during a disaster.

2. Apply

Apply online through the special website or by application postcard.

Application Deadline: December 11 (Fri)

3. Receive

When your supplies arrive, familiarize yourself with how to use them so you'll be ready in an emergency.

Inquiries: *Minato Emergency Preparedness Supplies Catalog*
 Call Center Tel: 0120-101-545

Hours: Monday to Friday, 9:00 a.m. to 5:00 p.m. (excluding national holidays and the year-end/New Year holidays), through March 31, 2027 (Wed). Also open on weekends and national holidays from November 14 to December 11.

"Not sure what to choose?"

We're here to help. Consultation services are available.

Get advice on the emergency supplies you need based on your living environment, household size, and other factors.

Eligibility: Everyone **Date & Location:** See the table

Application: Come directly to the venue on the day of the event.

A consultation booth will also be available at the Disaster Preparedness Drill and the Minato Citizens Festival.

Date		Venue
October 5 (Mon) to 7 (Wed)	10:00 a.m. to 4:00 p.m.	Azabu Civic Center, Meeting Room
October 13 (Tue) to 15 (Thu)		Minato City Hall, 5F Meeting Room
October 21 (Wed)		Akasaka Regional City Office, 2F Conference Room
October 22 (Thu) & 23 (Fri)		Akasaka Civic Center, Training Room
October 26 (Mon) to 28 (Wed)		Takanawa Civic Center, Meeting Room
November 4 (Wed) to 6 (Fri)		Gender Equality Center, Multipurpose Room 1 (Minato Park Shibaura, 2F)
November 11 (Wed) to 13 (Fri)		Daiba Civic Center, Meeting Room 1

Also Important: Protecting Your Home from Earthquake Damage

●Anti-Toppling Devices for Furniture Free of Charge

Anti-toppling devices for furniture are provided free of charge based on your household size. Installation assistance is also available for households that are unable to install the devices themselves.

Points

•Application histories have been reset! Households that previously received assistance are now eligible to apply again.

●Assistance for Installing Earthquake Circuit Breakers

Households without a seismic circuit breaker can receive a subsidy toward the purchase and installation costs.

What Is an Earthquake Circuit Breaker?

An earthquake circuit breaker automatically shuts off the electricity when it detects seismic activity.



Minato City website



Minato City website

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Stay Informed with Official Disaster Information

Minato City provides important updates, including evacuation orders and other emergency information, through a variety of communication channels. Choose the tools that best fit your lifestyle and stay informed with reliable information.

- Minato City Disaster Prevention Portal
- Minato City Disaster Information Email Service
- Minato City Official Social Media
- Minato City Disaster Prevention App
- Minato City Disaster Prevention Radio



Minato City Disaster Prevention Portal

Check where to get water during a water outage
Emergency Water Supply Stations in Minato City

- Shiba Water Supply Station
- Metropolitan Aoyama Park
- City Heights Katsurazaka



Look for this mark



Tokyo Metropolitan Government Bureau of Waterworks

Join a Disaster Preparedness Drill

Minato City will hold its FY2026 Comprehensive Disaster Preparedness Drill. Please wear comfortable clothing suitable for physical activity and come directly to the venue on the day of the event.

Date

Please see the "FY2026 Disaster Preparedness Drill Schedule" below.

Time

9:30 a.m. to 11:30 a.m. on all dates

Details

- Experience an Earthquake Simulation in a Seismic Vehicle
- Try Using a Fire Extinguisher
- First Aid Training
- Emergency Food Preparation Drill
- Children's Corner (Activities vary by venue.)

*Held rain or shine (except in severe weather)

*Sign language interpretation available

*English interpretation available

Why Sheltering at Home Matters



FY2026 Disaster Preparedness Drill Schedule

Shiba 10/4 (Sun.)

Minato City Shiba Park

Shibakoen Sta. **Venue** Zojo-ji Temple to Tokyo Tower
Hibiya-dori Ave.
Chibbus Shibakoen bus stop Minato City Office
Shiba Regional City Office

03-3578-3123
Shiba Regional City Office, Collaboration Project Section

Shibaura 10/17 (Sat.)

JR Tamachi Sta.
Institute of Science Tokyo High School
Venue
Shibaura Elementary School
Chibbus Takahama-bashi bus stop

03-6400-0031
Shibaura-konan Regional City Office, Collaboration Project Section

Azabu 10/25 (Sun.)

Chibbus Roppongi Ekimae bus stop Roppongi Sta.
Roppongi-dori Ave. Bank
Venue
Roppongi Junior High School
Chibbus Roppongi Ekimae bus stop

03-5114-8802
Azabu Regional City Office, Collaboration Project Section

Konan 10/31 (Sat.)

Konan Waraku Park Konan Junior High School
Shin-konan-bashi Bridge **Venue** Konan Elementary School
To Shinagawa Sta. Chibbus
Mitate-bashi Bridge KonanShogakko Mae
Tokyo University of Marine Science and Technology

03-6400-0031
Shibaura-konan Regional City Office, Collaboration Project Section

Akasaka 11/1 (Sun.)

JR Shinanomachi Sta.
Meiji Jingu Kinenkan
Venue
Aoyama Junior High School
Aoyama-dori Ave. Chibbus Aoyama Ichome Ekimae bus stop
To Shibuya To Akasaka-mitsuke

03-5413-7272
Akasaka Regional City Office, Collaboration Project Section

Daiba 11/7 (Sat.)

Odaiba Rainbow Bus Odaiba Gakuen bus stop
Odaiba Kaihin Park **Venue**
Odaiba Gakuen Koyo Elementary/Junior High School
Shibaura-konan Regional City Office Daiba Branch
Nijinohashi Kindergarten
Odaiba-kaihinkoen Sta.

03-6400-0031
Shibaura-konan Regional City Office, Collaboration Project Section

Takanawa 11/8 (Sun.)

Shirokane-takanawa Sta. Chibbus Takanawa Regional City Office mae bus stop
Takanawa Fire Department Takanawa Regional City Office
Meguro-dori Ave. **Venue**
Takamatsu Junior High School

03-5421-7621
Takanawa Regional City Office, Collaboration Project Section



Inquiries

Disaster Prevention Section, Disaster Prevention Community Support Subsection
Tel: 03-3578-2516

topic Event

Children's Disaster Preparedness Festival

Eligibility

Children who live in or attend school in Minato City and their parents or guardians

Date & Time

September 27 (Sun) 11:00 a.m. to 3:00 p.m.

Venue

Takanawa Community Plaza (1st-3rd Floors)

Details

This event offers children and families an enjoyable way to learn about disaster preparedness. Visitors can participate in disaster preparedness quizzes, sample emergency foods, and attend a special disaster preparedness session featuring Monchhichi. We hope this event will encourage families to discuss disaster preparedness at home.

Admission fee

Free

Application

Please come directly to the venue on the day of the event.

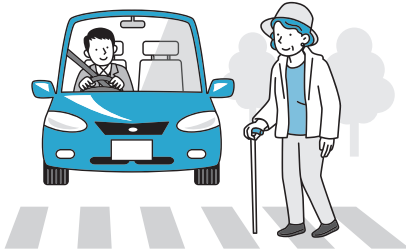
Inquiries

Takanawa Regional City Office, Collaboration Project Section, Collaboration Project Subsection
Tel: 03-5421-7621



topic Information

2026 National Fall Traffic Safety Campaign



Wednesday, September 30 is Traffic Accident Fatality Zero Day. To promote compliance with traffic laws and encourage safe, courteous behavior on the road, Minato City, local police stations, traffic safety associations, and related organizations will sponsor a variety of traffic accident prevention activities. During the first half of 2026, there were 491 traffic accidents in Minato City (14 fewer than the same period last year), resulting in 558 people injured or killed (7 more than the same period last year).

Period

September 21 (Mon) to 30 (Wed)

Campaign Highlights

1. Improve pedestrian safety and encourage the use of reflective safety items
2. Turn on vehicle headlights at dusk and eliminate drunk driving and smartphone use while driving or walking
3. Promote an understanding of and compliance with traffic rules for bicycles and specified small motorized bicycles (electric scooters, etc.)
4. Prevent traffic accidents involving motorcycles

Inquiries

Local police station in Minato City

Atago: (Tel) 03-3437-0110 Mita: (Tel) 03-3454-0110
Takanawa: (Tel) 03-3440-0110 Azabu: (Tel) 03-3479-0110
Akasaka: (Tel) 03-3475-0110 Tokyo Wangan: (Tel) 03-3570-0110
Community Transportation Section, Traffic Affairs Subsection
Tel: 03-3578-2262

Multilingual Interpreter Call Service

A person who needs translating service, the operator who will interpret and Minato City staff can talk in group of three. Our system allows people to choose their preferred language in advance on their smartphone, and have an entire conversation on the phone with the staff in the various departments of City Hall, through an interpreter. This service is available in 13 languages.



Multilingual Interpreter Call Service

topic Exhibition

International Cultural Exhibition: Markets Around the World

Discover photographs showcasing markets from around the world and the people who bring them to life.

Date & Time

September 14 (Mon) to September 28 (Mon) 11:00 a.m. to 8:00 p.m.

Venue

Tokyo Midtown Galleria, 2nd & 3rd Floors (9-7-1 Akasaka, Minato-ku)

Cooperating Embassies and Organizations

Argentina, Austria, Bahrain, Cyprus, Ecuador, Eritrea, Finland, France, Ghana, Guatemala, Hungary, Lesotho, Morocco, Pakistan, the Philippines, Portugal, Serbia, and Slovakia

Inquiries

Community Promotion Section, Global Community Planning Subsection
Tel: 03-3578-2046

topic Information

MINATO DOG & CAT Declaration: Creating a Community Where People and Pets Can Live Together Safely and Comfortably

The MINATO DOG & CAT Declaration will launch on October 1, 2026, to encourage dog and cat owners to reflect on their responsibility to care for their pets throughout their lives and to live considerately with those around them.

Pets are irreplaceable members of the family. As the number of people living with pets continues to grow in Minato City, creating a community where people and animals can live together safely and comfortably has become increasingly important. At the same time, challenges remain, including proper etiquette when walking dogs, responsible cat ownership, and disaster preparedness.

The MINATO DOG & CAT Declaration was developed under Pet Administration Supervisor, a licensed veterinarian and the only official of this kind among Tokyo's 23 wards. The Declaration sets out 10 basic responsibilities and good practices that dog and cat owners are expected to follow. By supporting and signing the Declaration, pet owners are encouraged to review their daily care of their pets, deepen their knowledge, and adopt responsible practices.

The Declaration reaffirms the basic responsibilities of pet ownership, including registering dogs, ensuring that dogs receive annual rabies vaccinations, implanting microchips, providing lifelong care, and arranging for someone to care for pets if the owners are no longer able to do so. The Declaration also encourages practices that help people and pets live together harmoniously, such as having dogs relieve themselves at home before walks, always keeping dogs on a leash, keeping cats indoors, preparing emergency supplies for disasters, and providing pets with appropriate training on a regular basis.

Dogs and cats whose owners support and sign the Declaration will be registered as a MINATO DOG or a MINATO CAT. Registered owners will receive an original identification plate and a registration booklet for their dog or cat.

As a special benefit for FY 2026, owners will also receive up to JPY 500 worth of MINATOKU PAY points per owner.

Responsible pet ownership helps create a community where people and animals can live together safely and comfortably. Through the MINATO DOG & CAT Declaration, Minato City aims to build a community where everyone can enjoy a better quality of life.

Eligibility Requirements

- The dog or cat and its owner must both be registered with a Minato City address in the Ministry of the Environment's Dog and Cat Microchip Registration System.
- For dogs, the owner must have received the FY 2026 rabies vaccination certificate tag.

Who Can Apply

The person registered as the owner of the eligible dog or cat in the Dog and Cat Microchip Registration System.

Application

Applications will be accepted from Thursday, October 1, at the Life Hygiene Counseling Section, Life Hygiene Counseling Subsection of the Minato Public Health Center.

Please bring your pet's 15-digit microchip number.

*You do not need to bring your dog or cat when applying.

Inquiries

Minato Public Health Center, Life Hygiene Section, Life Hygiene Counseling Subsection Tel: 03-6400-0043

topic Information

Community Japanese Language Learning Support Project Information Session on Conversation Partner Program

Date & Time

September 12 (Sat), 13:00–, 15:00–

*The program is the same for all sessions.

About the Session

Learn about the Conversation Partner Program which provides many opportunities to speak Japanese and make friends with Japanese people.

Venue

Minato International Association
(B1, Toei Kita-aoyama 1-chome Apartment Building No. 3, 1-6-3
Kita-Aoyama, Minato-ku)

Eligibility

Anyone aged 18 or older who can communicate in everyday Japanese.

Application

Please visit the website and make a reservation by email at minatomo@minato-intl-assn.gr.jp

Inquiries

Minato International Association
Email: minatomo@minato-intl-assn.gr.jp
Tel: 03-6440-0233

Section in charge

Community Promotion Section, Global
Community Planning Subsection



Website



topic Information

Animal Welfare Week: September 20–26

Let's take this opportunity to think about protecting animals and being responsible pet owners.

●Living Happily with Your Pet

Before bringing a pet into your home, make sure your family is prepared for the responsibilities of caring for a pet, including housing, life expectancy, and the costs of care. Commit to caring for your pet responsibly for its entire life.

●Take Care of Your Dog's Toilet Needs Before Walks

Have your dog relieve itself at home before going for a walk whenever possible. Always pick up and take home your dog's feces. If your dog urinates outdoors:

1. Absorb it with a pet pad.
2. Pour water over the area.
3. Wipe up the water with the pet pad.

●Keep Your Dog on a Leash

To help prevent accidents, always keep your dog on a leash during walks and hold the leash short.

●Keep Cats Indoors

As a general rule, keep cats indoors to help protect them from traffic accidents and infectious diseases, as well as to prevent problems with neighbors.

●Be Prepared for Disasters

Don't forget to prepare emergency supplies for your pets so that you'll be ready in the event of a disaster.

●Good Manners Help Build a Better Community

Small acts of consideration by pet owners help create a community where both people and pets can live together safely and comfortably.

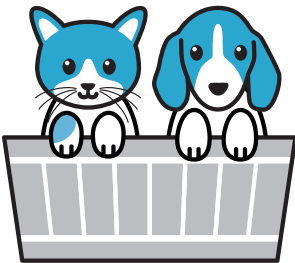
Inquiries

Life Hygiene Section, Life Hygiene Counseling Subsection
Tel: 03-6400-0043

Animal Care Consultation in Your Area

Collaboration Project Section, Collaboration Project Subsection of each Regional City Office

Shiba area: (Tel) 03-3578-3123
Azabu area: (Tel) 03-5114-8802
Akasaka area: (Tel) 03-5413-7272
Takanawa area: (Tel) 03-5421-7621
Shibaura-konan area: (Tel) 03-6400-0031



topic Event

The 20th Waterfront Festival

Teams representing the Shibaura, Kaigan 2-chome and 3-chome, Konan, and Daiba areas will compete in exciting races of paddling six-person inflatable boats and working together to cross the finish line. Come cheer on the team representing your neighborhood!

To celebrate the 80th anniversary of Minato City and the 20th anniversary of the Waterfront Festival, a special commemorative race featuring participants from across Minato City will also be held. (Registration for this race has closed.)

In addition, there will be activities that visitors can join on the day of the event. Come enjoy a fun-filled day by the sea in Odaiba with family and friends! Please visit the Minato City website for more details.

Date & Time
September 13 (Sun) 10:45 a.m. to 4:00 p.m.

Venue
Odaiba Kaihin Park (1-4-1 Daiba, Minato-ku)

Inquiries
Shibaura-konan Regional City Office, Collaboration Project
Section, Community Policy Subsection
Tel: 03-6400-0013



Minato City website



topic Information

Akasaka/Aoyama Meet-Up Project

The Akasaka/Aoyama Meet-Up Project brings together people of diverse nationalities who live, work, or study in the Akasaka and Aoyama areas and encourages them to take part in local community activities and connect with Japanese residents as members of the community.

In 2026, under the theme *Discovering the Appeal of Our Community*, participants will join group discussions and hands-on activities where Japanese and international participants will share local issues, explore solutions together, and deepen their involvement in the community.



- Eligibility**
1. Japanese nationals who live, work, or study in the Akasaka and Aoyama areas
 2. Foreign nationals who live, work, or study in the Akasaka and Aoyama areas

*The sessions will be conducted in easy-to-understand Japanese.

Date & Time
Session 1: October 3 (Sat) 2:00 p.m. to 4:00 p.m.
(Sessions are held once or twice a month, generally on Saturdays or Sundays, for a total of six sessions.)

*Participants are welcome to attend just one session, or as many sessions as they like.
*Details of future sessions will be announced on the Minato City website and other channels.

Venue
Various locations in the Akasaka area
(The venue varies by session. Please visit the Minato City



Minato City website



website for details.)

Program
Guided neighborhood walks and workshops (4 Course Sessions / Participation in 2 Local Events)

Capacity
20 participants per session (selected by lottery)

Application
Apply through the application form on the Minato City website by Wednesday, September 16. Details of Sessions 2 through 6, including the program and schedule, will be announced on the Minato City website.

Inquiries
Akasaka Regional City Office, Collaboration Project Section, Community Policy Subsection
Tel: 03-5413-7013

topic Information

Supporting Families by Reducing Household Chores Minato City Launches a Household Assistance Program for Families with Children

Applications Start in September. Service Available from Thursday, October 1.

Eligibility
Minato City residents raising children aged 3 through the first grade of elementary school.

Details
A home helper will visit your home to assist with everyday household chores, such as meal preparation, cleaning, laundry, and grocery shopping.
For information on how to apply, and other details, please visit the Minato City website.



Minato City website

Fee
JPY 2,250 per hour
*Reduced fees are available for households exempt from resident tax and other eligible households.

Usage Limit
Up to 36 hours per year per child

Inquiries
Children and Families Support Center, Child and Family Service Subsection
Tel: 03-5962-7201



Please be careful of heat stroke

Frequent hydration is important to prevent heat stroke. Use a fan or air conditioner to regulate the temperature indoors, and take breaks in the shade or in a cool place when going out on a hot day.

