

Summary of the 35th Minato City Public Opinion Survey Report

MINATO OPINION

This publication is a summary of the results of the 35th Minato City Resident Opinion Survey, conducted from November 2025 to January 2026. We would like to express our sincere gratitude to all the residents of Minato City for your cooperation.

【Survey Overview】

■Survey Details

【Survey Participants】 Individuals aged 18 and older residing in Minato City (including foreign nationals)

【Sample Size】 2,000 people

【Sampling Method】 Stratified random sampling from the Basic Resident Register

【Survey Method】 Distribution by mail, responses collected by mail or online

【Survey Period】 Friday, November 21, 2025 – Saturday, January 31, 2026

【Valid Responses】 611 people

【Response Rate】 30.6%

■Survey Questions

- | | | | |
|---|---|---|--------------------------------|
| 1 | Intention to settle down permanently here | 5 | Nationwide coordination |
| 2 | General city administration | 6 | Resident consultation services |
| 3 | Biodiversity | 7 | Minato City Basic Plan |
| 4 | Peace | | |

*The “n” in the charts and tables represents the number of respondents to that question.

*Response rates are calculated as percentages and rounded to the first decimal place, so the total may not add up to 100%.

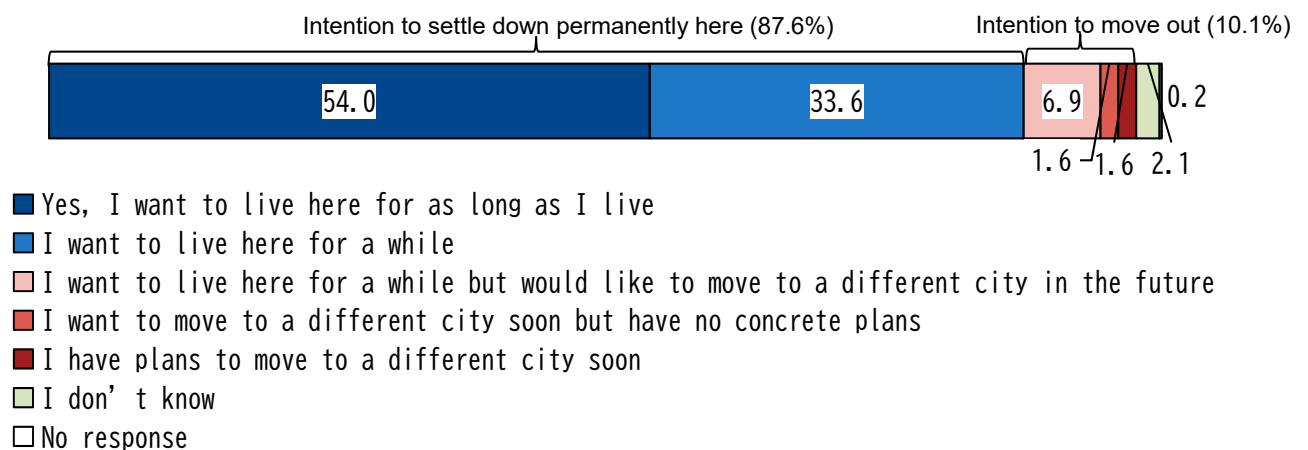
*For questions allowing multiple answers, the total response rate may exceed 100%.

*This publication is also available in English, Chinese, and Korean. Please visit the Minato City website.

1 Intention to settle down permanently here

When asked if they would like to continue living in Minato City, those who said “Yes, I want to live here for as long as I live” (54.0%) and “I want to live here for a while” (33.6%), that is, those who showed the “Intention to settle down permanently here” (87.6%), was nearly 90%. Meanwhile, those who answered, “I want to live here for a while but would like to move to a different city in the future” (6.9%), “I want to move to a different city soon but have no concrete plans” (1.6%), “I have plans to move to a different city soon” (1.6%), that is, those who showed the “Intention to move out,” (10.1%) accounted for 10%. (Fig. 1)

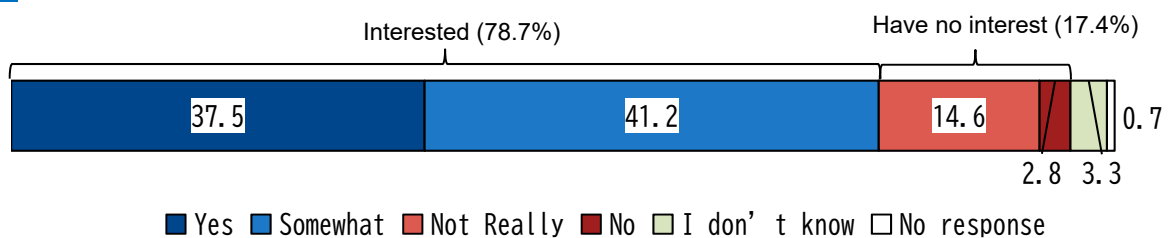
Fig. 1 n=611 (single response)



2 General city administration

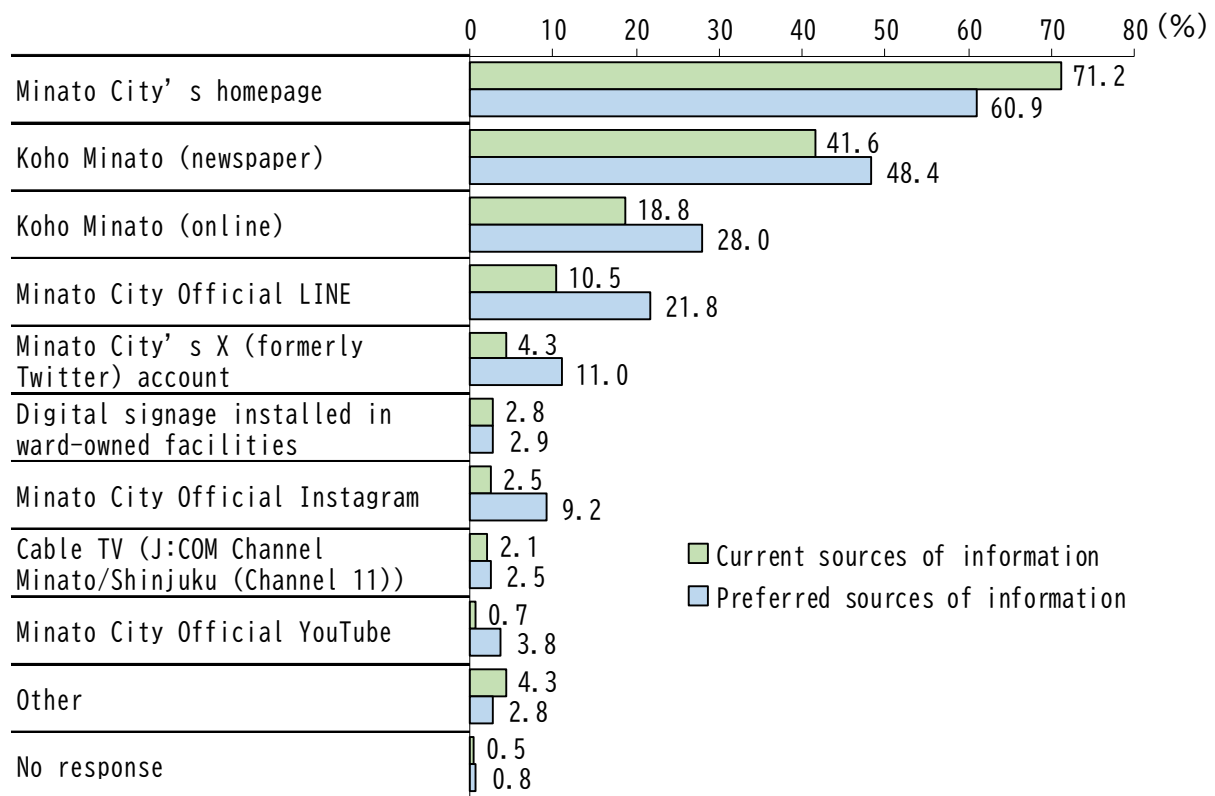
When asked if they were interested in Minato Ward politics, those who answered “Yes” (37.5%) and “Somewhat” (41.2%), that is, those who are “Interested,” (78.7%), amounted to nearly 80%. Meanwhile, those who answered, “Not Really” (14.6%) and “No” (2.8%), that is, those who “Have no interest” (17.4%), accounted for nearly 20%. (Fig. 2)

Fig. 2 n=611 (single response)



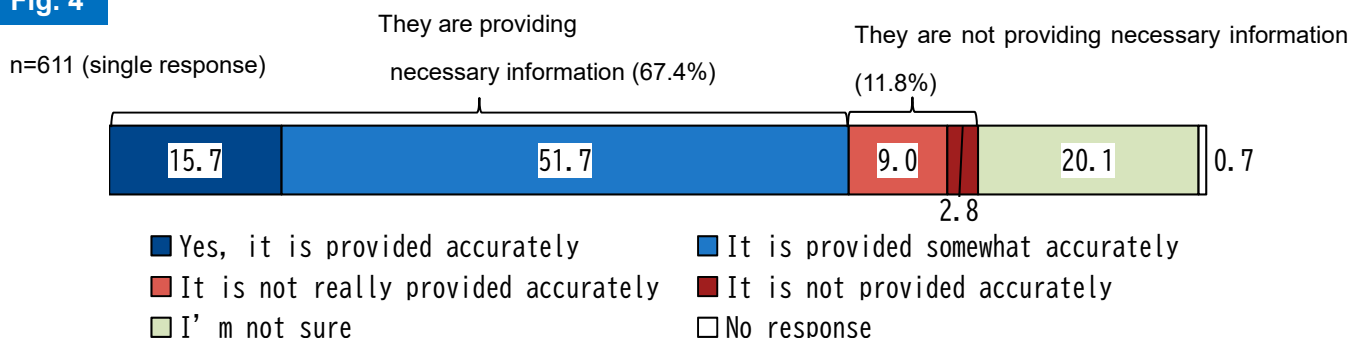
When asked how they obtain information about the city's administrative services and procedures, the “Minato City’s homepage” (71.2%) was the most popular response, cited by over 70% of respondents. This is followed by options such as “Koho Minato (newspaper)” (41.6%) and “Koho Minato (online)” (18.8%), in that order. When asked about their preferred method of obtaining information, “Minato City’s homepage” (60.9%) was the most popular choice, accounting for nearly 60% of responses. This is followed by “Koho Minato (newspaper)” (48.4%) and “Koho Minato (online)” (28.0%), in that order. (Fig. 3)

Fig. 3 n=611 (multiple responses possible)



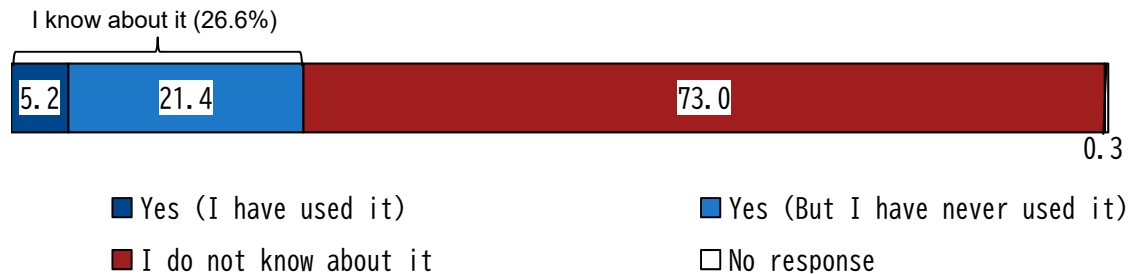
When asked whether Minato City was providing the necessary information accurately, those who answered, “Yes, it is provided accurately” (15.7%), “It is provided somewhat accurately” (51.7%), that is, those who responded, “They are providing necessary information” (67.4%), was nearly 70%. Meanwhile, those who responded, “It is not really provided accurately” (9.0%) and “It is not provided accurately” (2.8%), that is, those who answered, “They are not providing necessary information” (11.8%), exceeded 10 percent. (Fig. 4)

Fig. 4



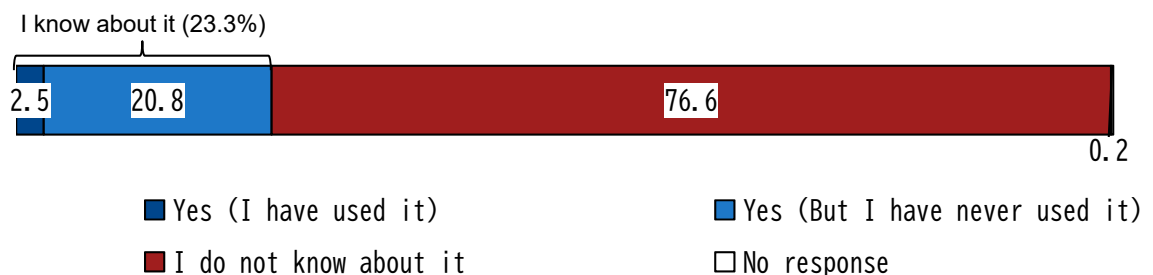
When asked if they were familiar with Minato Call (the call center), which handles inquiries on matters such as Minato City services, facility information, and event details, those who answered “Yes (I have used it)” (5.2%) and “Yes (But I have never used it)” (21.4%), that is, those who answered, “I know about it” (26.6%), amounted to nearly 30%. Meanwhile, over 70% (73.0%) responded, “I do not know about it” (Fig. 5)

Fig. 5 n=611 (single response)



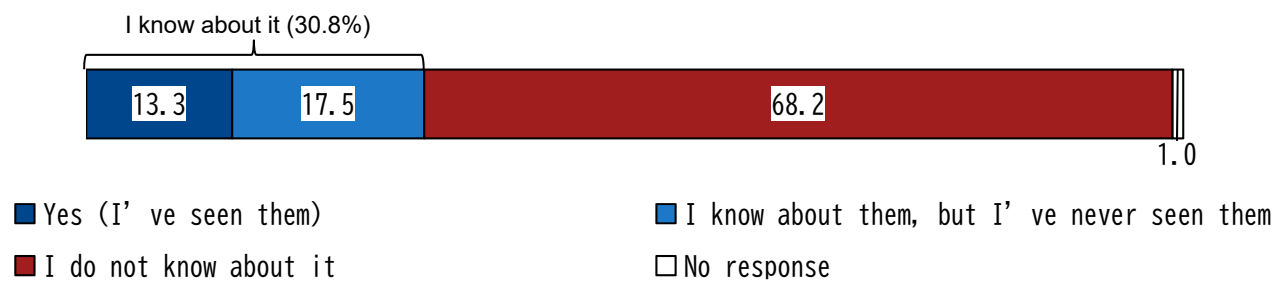
When asked if they were aware of the Residents’ Feedback Center which listens to residents’ opinions and suggestions regarding Minato City administration, those who answered, “Yes (I have used it)” (2.5%) and “Yes (But I have never used it)” (20.8%), that is, those who answered, “I know about it” (23.3%), exceeded 20%. Meanwhile, close to 80% (76.6%) responded, “I do not know about it” (Fig. 6)

Fig. 6 n=611 (single response)



When asked whether they were aware that Minato City publishes summaries of feedback and suggestions received from residents, along with the city's responses and perspectives on these matters, on its website and other platforms, those who answered "Yes (I've seen them)" (13.3%) and "I know about them, but I've never seen them" (17.5%), that is, those who responded, "I know about it" (30.8%), accounted for about one-third of respondents. Meanwhile, closed to 70% (68.2%) responded, "I do not know about it" (Fig. 7)

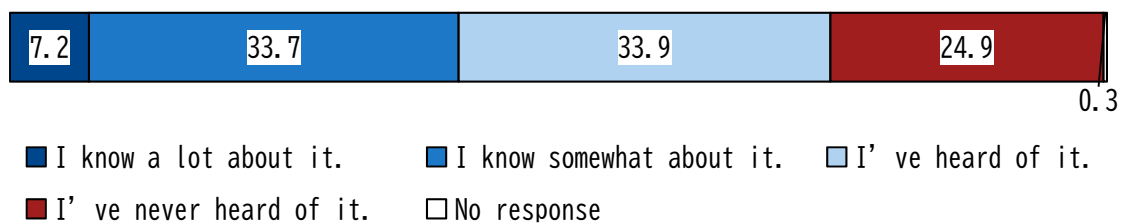
Fig. 7 n=611 (single response)



3 Biodiversity

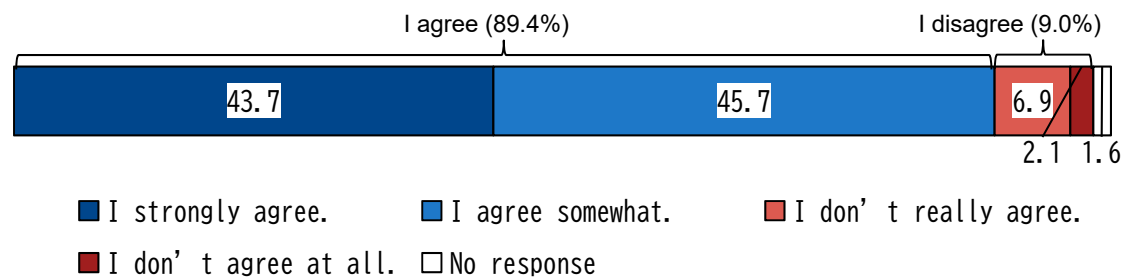
"I've heard of it." (33.9%) was the highest response, at over 30%. This was followed by "I know somewhat about it." (33.7%) and "I know a lot about it." (7.2%). Meanwhile, "I've never heard of it." (24.9%) accounted for around 25%. (Fig. 8)

Fig. 8 n=611 (single response)



When asked which response best reflected their views on the statement, “I strongly agree.” (43.7%) and “I agree somewhat.” (45.7%), that is, those who responded, “I agree” (89.4%), accounted for nearly 90% of the total. Meanwhile, those who answered, “I don’t really agree.” (6.9%) and “I don’t agree at all.” (2.1%), that is, those who responded, “I disagree” (9.0%), was less than 10%. (Fig. 9)

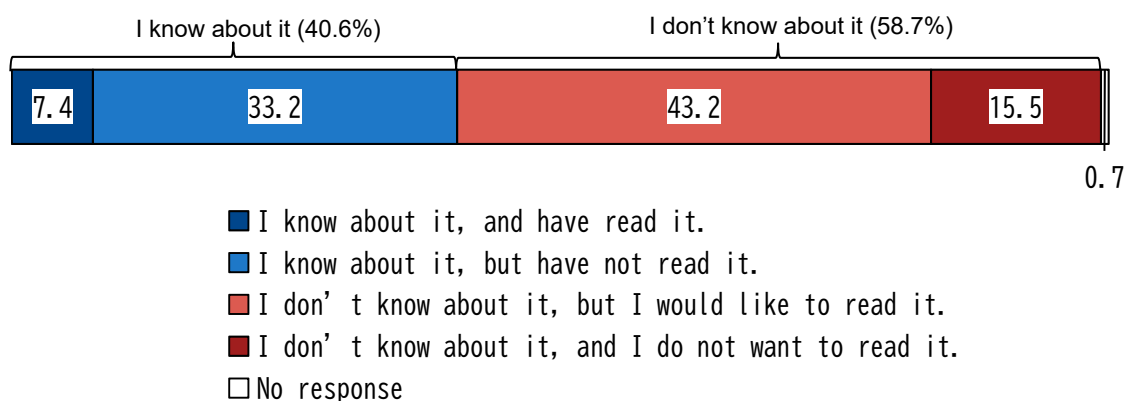
Fig. 9 n=611 (single response)



4 Peace

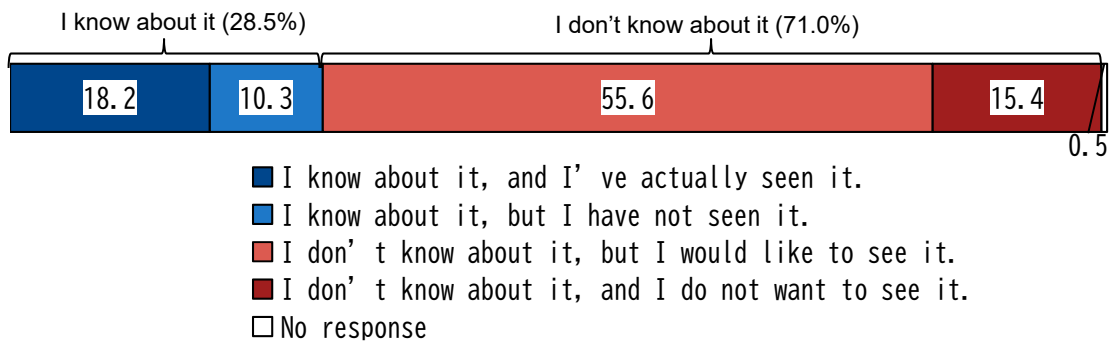
When asked if they were aware of the Minato City Peace City Declaration, those who answered “I know about it, and have read it.” (7.4%) and “I know about it, but have not read it.” (33.2%), that is, those who are responded “I know about it” (40.6%), amounted to approximately 40%. Meanwhile, those who responded, “I don’t know about it, but I would like to read it.” (43.2%) and “I don’t know about it, and I do not want to read it.” (15.5%), that is, those who responded, “I don’t know about it” (58.7%), accounted for nearly 60% of the total. (Fig. 10)

Fig. 10 n=611 (single response)



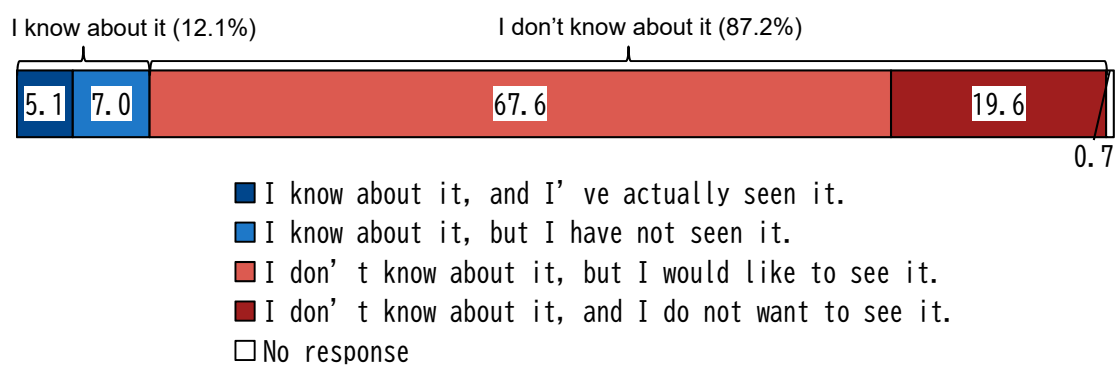
When asked if they knew that the Peace Light, a combination of the Lamp of Peace (Hiroshima City, Hiroshima Prefecture), the Nagasaki Peace Flame Monument (Nagasaki City, Nagasaki Prefecture), and the Peace Flame (Yame City, Fukuoka Prefecture), was established at the park in 2005, those who answered, “I know about it, and I’ve actually seen it.” (18.2%) and “I know about it, but I have not seen it.” (10.3%), that is, those who answered, “I know about it” (28.5%), accounted for nearly 30%. Meanwhile, those who answered, “I don’t know about it, but I would like to see it.” (55.6%) and those who answered, “I don’t know about it, and I do not want to see it.” (15.4%), that is, those who answered, “I don’t know about it” (71.0%), account for over 70% of the total. (Fig. 11)

Fig. 11 n=611 (single response)



When I asked if they knew that in 2005, saplings of the Second Generation Hibakujumoku Atomic Bomb Survivor Aogiri Tree and Second Generation Hibakujumoku Atomic Bomb Survivor Kusunoki Tree, grown from seeds of Hiroshima's Aogiri and Nagasaki's Kusunoki trees that survived the atomic bombings, were planted within the Minato City-run Shiba Park, those who answered, “I know about it, and I’ve actually seen it.” (5.1%) and “I know about it, but I have not seen it.” (7.0%), that is, those who answered, “I know about it” (12.1%), accounted for over 10%. Meanwhile, those who answered, “I don’t know about it, but I would like to see it.” (67.6%) and those who answered, “I don’t know about it, and I do not want to see it.” (19.6%), that is, those who answered, “I don’t know about it” (87.2%), account for close to 90% of the total. (Fig. 12)

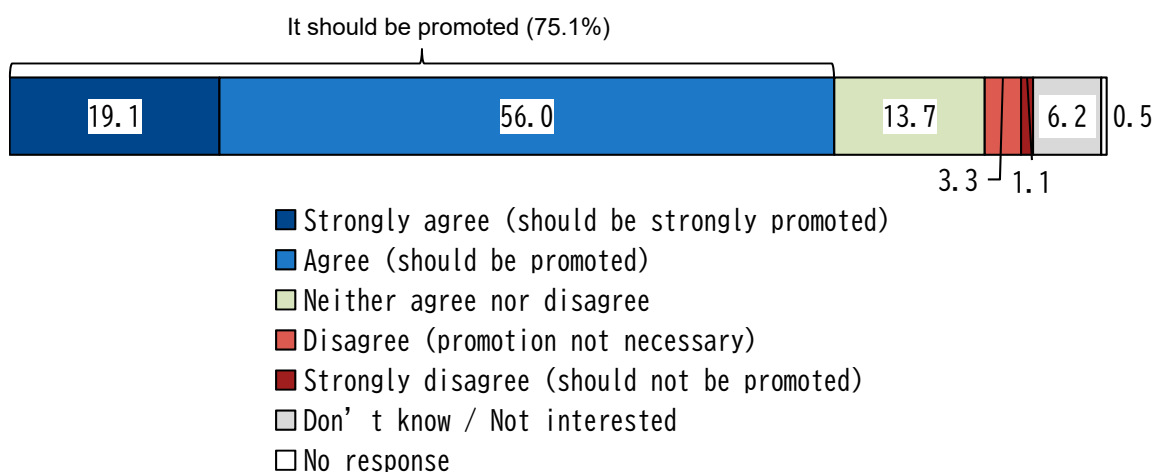
Fig. 12 n=611 (single response)



5 Nationwide coordination

When asked about promoting collaboration with local governments nationwide to enrich the lives of residents in each region, those who answered, “Strongly agree (should be strongly promoted)” (19.1%) and “Agree (should be promoted)” (56.0%), that is, those that answered “It should be promoted” (75.1%), accounted for just around 75 percent. Meanwhile, 3.3% responded “Disagree (promotion not necessary)” and 1.1% responded “Strongly disagree (should not be promoted)” (Fig. 13)

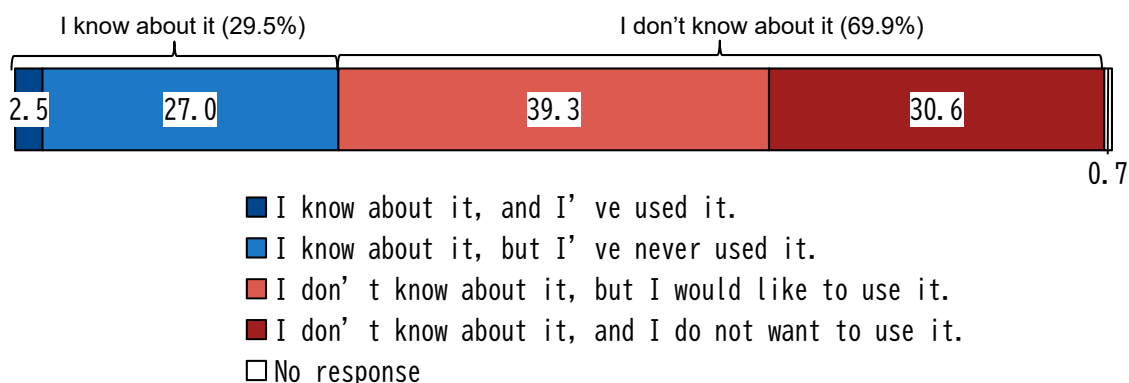
Fig. 13 n=611 (single response)



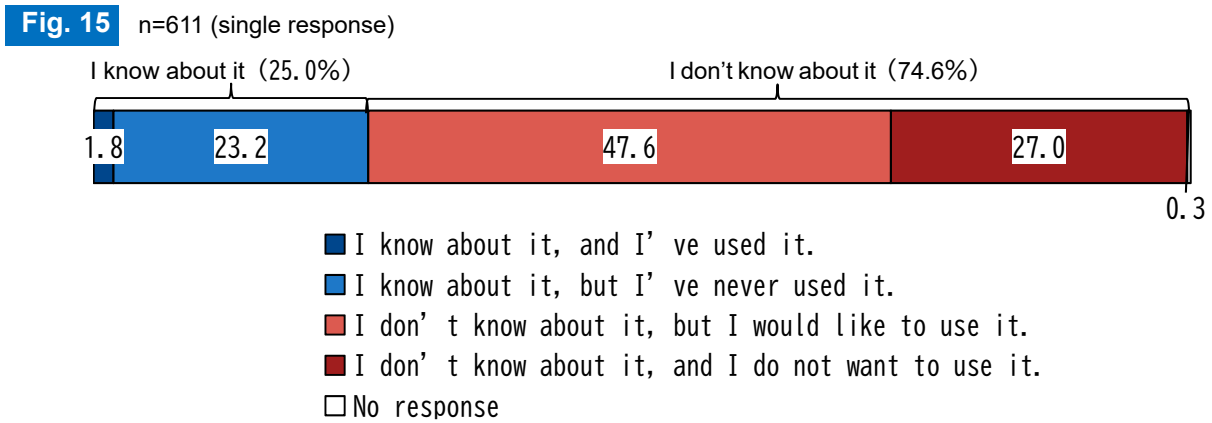
6 Resident consultation services

When asked if they knew about the Consultation on Registration and Adult Guardianship by a Judicial Scrivener service, those who answered “I know about it, and I’ve used it.” (2.5%) and “I know about it, but I’ve never used it.” (27.0%), that is, that is those who are responded “I know about it” (29.5%), amounted to approximately 30%. Meanwhile, those who answered, “I don’t know about it, but I would like to use it.” (39.3%) and those who answered, “I don’t know about it, and I do not want to use it.” (30.6%), that is, those who answered, “I don’t know about it” (69.9%), account for approximately 70% of the total. (Fig. 14)

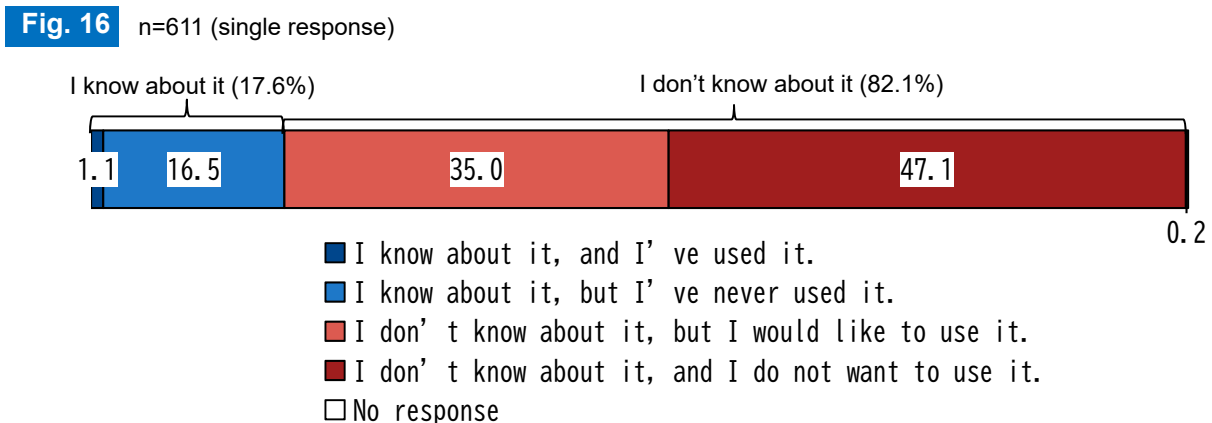
Fig. 14 n=611 (single response)



When asked if they knew about the Consultation with an Administrative Scrivener service, those who answered “I know about it, and I’ve used it.” (1.8%) and “I know about it, but I’ve never used it.” (23.2%), that is, those who are responded “I know about it” (25.0%), amounted to 25%. Meanwhile, those who answered, “I don’t know about it, but I would like to use it.” (47.6%) and those who answered, “I don’t know about it, and I do not want to use it.” (27.0%), that is, those who answered, “I don’t know about it” (74.6%), account for approximately 75% of the total. (Fig. 15)



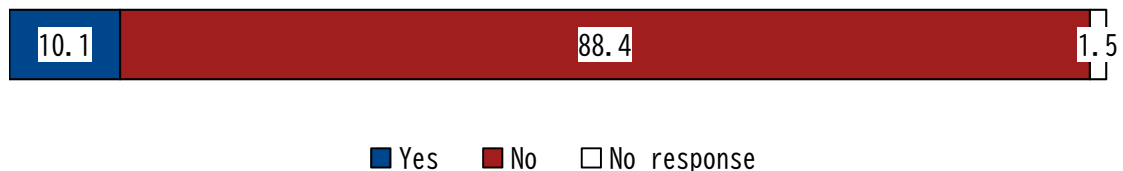
When asked if they knew about the Consultation with a Certified Land and Building Surveyor service, those who answered “I know about it, and I’ve used it.” (1.1%) and “I know about it, but I’ve never used it.” (16.5%), that is, those who are responded “I know about it” (17.6%), amounted to close to 20%. Meanwhile, those who answered, “I don’t know about it, but I would like to use it.” (35.0%) and those who answered, “I don’t know about it, and I do not want to use it.” (47.1%), that is, those who answered, “I don’t know about it” (82.1%), account for over 80% of the total. (Fig. 16)



7 Minato City Basic Plan

When asked whether they knew about the “Minato City Basic Plan (FY2021–FY2026),” which was revised in FY2023, those who responded, “Yes” (10.1%) accounted for about 10% while those who responded, “No” (88.4%) accounted for nearly 90%. (Fig. 17)

Fig. 17 n=611 (single response)

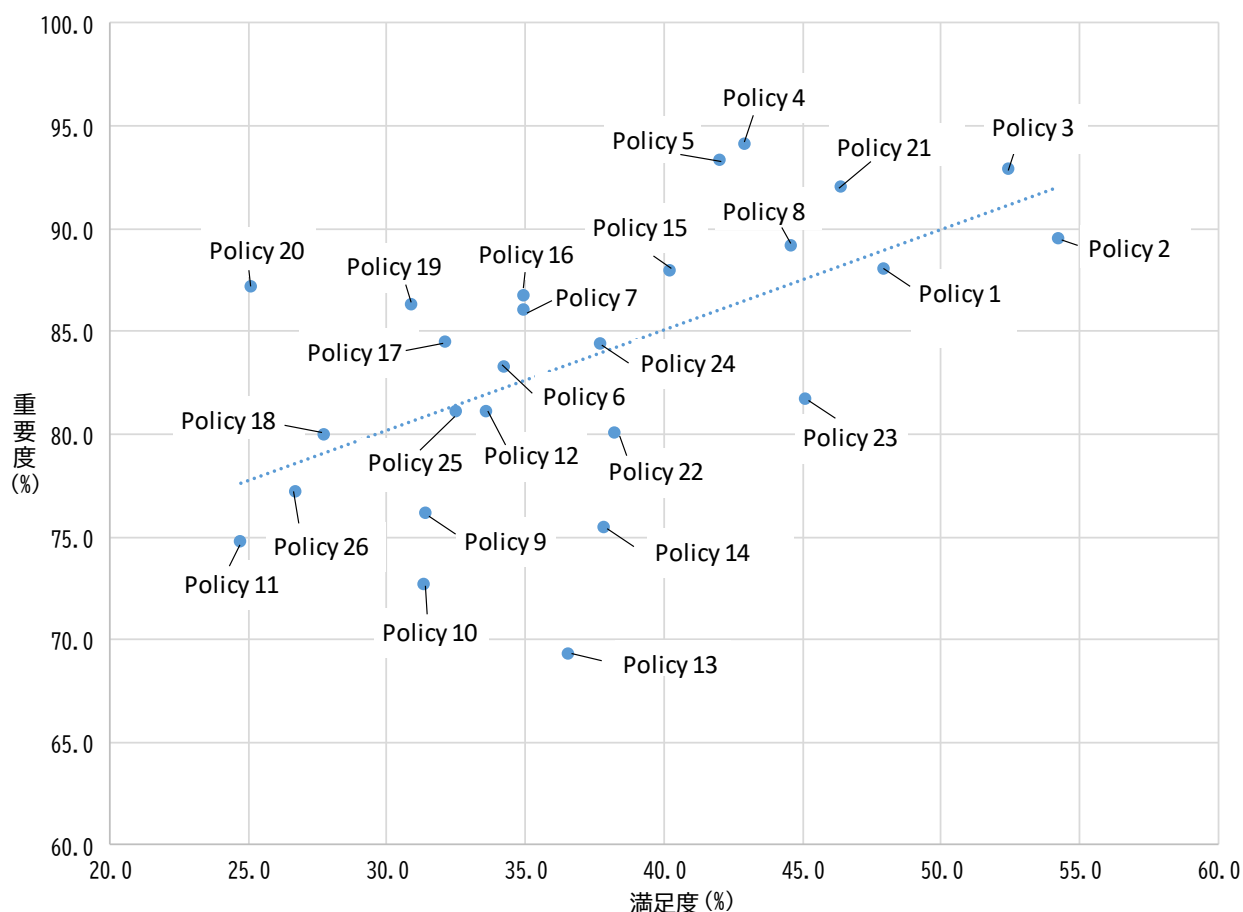


When respondents were asked to select the option that best reflected their views regarding the importance of the policies listed in the table below, as outlined in the Revised 2023 Version of the Minato City Basic Plan (FY2021–FY2026), and their satisfaction with the current situation in Minato City, for importance, “Policy 4. Create a city center that can more effectively respond to disasters by putting into place systems through which residents can help themselves, mutually support one another, and receive public aid.” (94.1%) received the highest rating, at around 95%. This is followed by “Policy 5. Create a city that offers a safe, secure, and comfortable environment in which to live.” (93.4%) and “Policy 3. Advancing the traffic plan to support the creation of a comfortable environment in which to live.” (92.9%), in that order.

Meanwhile, for satisfaction, “Policy 2. Establishing the foundation for a pioneering and dynamic city open to the world.” (54.2%) had the highest rating, at around 55%. This was followed by “Policy 3. Advancing the traffic plan to support the creation of a comfortable environment in which to live.” (52.4%) and “Policy 1. Create the stage for an appealing life in the city center, where a diverse group of people can thrive.” (47.9%). (Fig. 18)

Fig. 18

n=611 (single response)



(%)

	Level of satisfaction	Importance
Policy 1. Create the stage for an appealing life in the city center, where a diverse group of people can thrive.	47.9	88.1
Policy 2. Establishing the foundation for a pioneering and dynamic city open to the world.	54.2	89.5
Policy 3. Advancing the traffic plan to support the creation of a comfortable environment in which to live.	52.4	92.9
Policy 4. Create a city center that can more effectively respond to disasters by putting into place systems through which residents can help themselves, mutually support one another, and receive public aid.	42.9	94.1
Policy 5. Create a city that offers a safe, secure, and comfortable environment in which to live.	42.0	93.4
Policy 6. Create a city center that practices sustainable recycling.	34.2	83.3
Policy 7. Create a city center that is eco-friendly for all living things and keeps the environmental impact to a minimum.	34.9	86.1
Policy 8. Raising environmental awareness and creating a healthy, comfortable living environment.	44.6	89.2
Policy 9. Create a diverse community that supports its neighborhoods through participation and cooperation.	31.4	76.2
Policy 10. Create a multicultural community that makes the most of its rich, international nature.	31.3	72.7
Policy 11. Support local industries that blend tradition with cutting-edge technology.	24.7	74.8
Policy 12. Support the creation of commercial enterprises that make use of the unique characteristics of Minato City.	33.6	81.1
Policy 13. Develop unique urban tourism opportunities that can only be found in Minato City.	36.5	69.3
Policy 14. Promote the creation of a vibrant and diverse city.	37.8	75.5
Policy 15. Maintain an environment that supports the growth of healthy children.	40.2	88.0
Policy 16. Education that emphasizes the individuality of children and the characteristics of the community.	34.9	86.8
Policy 17. Promote general care services for preschoolers.	32.1	84.5
Policy 18. Supporting mutual help in the community for residents to live an independent life in the community.	27.7	80.0
Policy 19. Support vibrant and fulfilled lifestyles for seniors in the community.	30.9	86.3
Policy 20. Support a rich and independent life in the community for people with disabilities.	25.1	87.2
Policy 21. Support efforts that enable residents to live healthy, safe lives.	46.4	92.1
Policy 22. Create opportunities and environments that allow anyone to enjoy sports.	38.2	80.1
Policy 23. Support residents' diverse learning activities and help foster a sense of attachment to a place they view as their hometown.	45.1	81.7
Policy 24. Realize a highly convenient life for Minato City residents through the utilization of cutting-edge technology.	37.7	84.4
Policy 25. Promote transparent and open Minato City administration while respecting peace, human rights, and various different values.	32.5	81.1
Policy 26. Effectively and efficiently utilize administrative resources to advance pioneering initiatives.	26.7	77.2

Summary of the 35th Minato City Public Opinion Survey Report

MINATO OPINION

March 2026 Issue

【Edited and Published by】 Minato City Planning and Management Department, Mayor's Office
1-5-25 Shiba Koen, Minato-ku Tel: 03-3578-2111 (Main)
Publication Number: 2025288-5861



Minato City is committed to preserving green spaces and reducing waste.
This publication is printed on recycled paper made from recycled materials.