

Chapter 1: About This Revision (P.1-P.5)	
<p><b>1. Overview of the Minato Internationalization Master Plan</b>                  (1)Background to the Formulation of the Plan                  • Foreign residents living in Minato City account for about 8% of the population, and number about 20,000 people from about 130 countries.                  • Many diverse and international groups exist. • The hub for a transportation network for the many visitors from both Japan and abroad</p> <p><b>Objectives</b> → This plan is developed by effectively leveraging the unique advantages of Minato City in order to aim for the realization of an attractive, dynamic and mature cosmopolitan city where diverse cultures and people co-exist.</p> <p>(2)History to Date</p>	<p><b>2. Status of Initiatives for Measures from the Previous Period</b>                  As a result of the City carrying out various measures, the results of the Foreign Residents Opinion Surveys showed that over 90% of foreign residents are satisfied with the administrative services.</p> <p><b>3. Positioning of this Plan</b></p> <p><b>4. Plan Period</b></p>

Chapter 2: Circumstances of Minato City (P.6-P.20)	
<p><b>1. Current Circumstances of Minato City</b> Circumstances of foreign residents, embassies, foreign-owned enterprises, municipal schools, and international schools, etc.</p> <p><b>2. National and Prefectural Trends</b> Increase in the number of foreign nationals who enter Japan and stay for long periods and become members of the local community.</p> <p>(1) Expansion of Acceptance of Foreign Nationals Engaged in Work and Other Activities                  “300,000 International Students Plan,” the number of foreign nationals and international students with the status of residence visas related to Technical Intern Training is increasing.</p> <p>(2) Designation of Minato City as a National Strategic Special Zone                  Increase in a wider range of foreign nationals by granting status of residence to foreign domestic workers.</p> <p>(3) Increasing Number of Tourists from Abroad                  As hosting the Tokyo 2020 Olympic and Paralympic Games were decided, etc., tourists from abroad are increasing. Tokyo Metropolitan Government is formulating policies and expanding various businesses.</p>	

<p><b>3. Awareness of Foreign Residents</b>                  Questionnaire and Interview Survey results.</p> <p>60% of respondents have the intention of participating in local of community activities. 70% of the respondents understand “Easy Japanese”, which increased 8.4 points, compared to normal Japanese.</p> <p>As source of daily information, websites increased 14.4 points to 44.8%, social media increased 19.4 points to 27.5%. Increase of these means were the largest among other sources.</p> <p>Some diverse international stakeholders, have expressed their desire for local connections and the implementation of joint activities.</p>	<p><b>5. Summary of the Current Conditions and Issues</b>                  Issues surrounding the progress of internationalization in the City.</p> <p><b>The language barrier makes it difficult for foreign nationals to participate in the local community.</b></p> <ul style="list-style-type: none"> <li>Although approximately 60% of foreign residents wish to participate in activities in the area, around 20% are actually participating in the local community.</li> <li>12.4% of foreign nationals feel that the City's adoption of English, Chinese, and Korean is insufficient, an increase of 2.8 points compared to the results of the survey conducted three years ago.</li> <li>The demand for consideration of language ranked highest as a necessary support for participating in community activities.</li> <li>Of foreigners who are not currently studying Japanese, more than half want to learn.</li> </ul> <p><b>Foreign nationals do not receive enough information from the City.</b></p> <ul style="list-style-type: none"> <li>About 80% of foreign national think that information from the City is provided properly, but some foreign nationals don't feel that they use all public services they could use because they are not fully-informed.</li> <li>“Providing community information” ranked first as necessary support for participating in community activities.</li> </ul> <p><b>While there are many diverse, international organizations in the City, cooperation has lagged with organizations other than embassies.</b></p> <ul style="list-style-type: none"> <li>The City is home to about 80 embassies, accounting for over half of all embassies in Japan, along with other diverse international organizations, such as numerous multinational companies, international schools, and international exchange associations.</li> <li>While there are many proactive and diverse organizations that collaborate with the City in fields such as education, disaster prevention, cultural exchange, and the environment, cooperation with organizations other than embassies has lagged.</li> </ul>
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**Chapter 3: Goal and Direction of Minato City's Internationalization (P.21-P.27)**

<p><b>1. Desired State for Minato City</b>                  (1) Goal</p> <p><b>Realization of a mature “Cosmopolitan Minato City,” a city with vitality and appeal where diverse cultures and people co-exist - Promoting community participation and cooperation for foreign residents in a multicultural society -</b></p> <p>Due to the many foreign residents in and many foreign visitors to Minato City, interaction between Japanese people and foreign nationals is a natural occurrence on a daily basis. From this standpoint, it could be said that Minato City is already internationalized. In fact, the City has carried out numerous initiatives to support foreign nationals in enjoying more comfortable daily lives. These initiatives have ensured comfortable daily lives for foreign residents, as well as made progress in ensuring the safety and security of foreign residents, attaining a certain level of internationalization for the City. According to the results of the Foreign Residents Opinion Survey, over 90% of foreign residents are satisfied with government services. Now that Minato City has achieved this level of growth as an international city, we are ready to move forward to the next stage.</p> <p>Specifically, that is to create a multicultural society in which peoples of different nationalities and ethnic backgrounds are able to play a role as members of local community to think, act together and support each other while respecting each other's differences. Up until now, Minato City's measures to promote internationalization have focused on supporting foreign nationals. Going forward, internationalization in Minato City will mean promoting a multicultural society that emphasizes foreign nationals as members of local community in which they and Japanese support each other, with the aim of promoting the community participation and cooperation of foreign residents.</p>	<p>(2) Three Approaches to Achieving this Goal                  Establish three important approaches related to four cross-domain measures based on the issues.</p> <p><b>★1 Improve Communication</b>                  Minato City will adopt “Easy Japanese” as one important communication tool in the form of a shared language for the community. We will also provide support to foreign nationals studying the Japanese language.</p> <p><b>★2 Provide Information Properly</b>                  Minato City will analyze the results of the Survey on the Current State of Internationalization in Minato City implemented in 2016 from various angles to compile a PR strategy for foreign nationals in order to more effectively provide information via social media and the Minato City website.</p> <p><b>★3 Leverage the International Potential Unique to Minato City</b>                  Minato City will implement initiatives in collaboration with diverse stakeholders present in the community, including embassies, universities, international schools, companies, and international communication-related private organizations.</p>
<p><b>2. About “Easy Japanese” to Promote Community Participation and Cooperation for Foreign Nationals</b>                  By supporting closer relations between Japanese people and foreign nationals through “Easy Japanese,” Minato City will realize its aim of a mature “Cosmopolitan City,” or in other words, a multicultural society.</p>	
<p><b>3. How to Read Chapter 4</b></p>	

Chapter 4: Initiatives under this Plan (P.28-76)		Three Approaches to Achieving this Goal	
<p><b>1. Primary Initiatives and Results to Date</b>  <b>2. Results of the Survey on Current State of Internationalization in Minato City</b></p> <p><b>Measure1</b> Ensure Safety and Security for Foreign Residents ... 19 projects  <b>Measure2</b> Ensure Comfortable Daily Lives for Foreign Residents ... 22 projects  <b>Measure3</b> Create a Cosmopolitan City where Foreign and Japanese Residents Understand and Support Each Other ... 19 projects  <b>Measure4</b> Improve and Communicate Appeal as a Cosmopolitan City through Collaboration with Diverse Stakeholders ... 19 projects</p> <p><b>79 projects in total</b></p>	<p><b>3. Issues and Directions for Future Initiatives</b>  <b>4. Project Overview</b></p>	<p>Improve Communication</p> <p>Provide Information Properly</p> <p>Leverage the International Potential Unique to Minato City</p>	
<p><b>Main projects * ① are top priority projects</b></p>			
<p><b>Measure 1</b></p> <p>Exp. ① 1) Training of Minato International Disaster-relief Volunteers P34                  Exp. ② 2) Multi-language information provision in times of emergency P34                  Exp. ③ 3) Expansion of information on disaster prevention/disasters to foreign residents P35                  Exp. ④ 4) Collaboration with embassies etc. in the event of disasters P35                  Exp. ⑤ 5) Promotion of participation of foreign residents in comprehensive disaster drills P36                  Exp. ⑥ 6) Community and business disaster prevention capability improvement project P36                  Exp. ⑦ 7) Information provision based on life habits and customs of foreign residents P36                  Exp. ⑧ 8) Provision of information on important requirements such as medical institutions P37                  Exp. ⑨ 9) Improvement of support system targeting foreign residents using kindergartens and nursery schools P38</p>			
<p><b>Measure 2</b></p> <p>Exp. ① 1) Examination of accurate methods of information provision P47                  Exp. ② 2) Provision of multilingual administrative information and accurate dissemination, based on the “Minato City Multi-language Administrative Information Guidelines” P47                  Exp. ③ 3) Project for accelerating multi-language administrative information provision P48                  Exp. ④ 4) Expansion of Paid Volunteer Interpreters in the Minato International Association P48                  Exp. ⑤ 5) Improvement of convenience by collecting information P48                  Exp. ⑥ 11) Livelihood support for foreign residents through the Minato International P50                  Exp. ⑦ 12) Support for Japanese language study among foreign residents P50                  Exp. ⑧ 14) Educational campaign to raise awareness for waste reduction P51                  Exp. ⑨ 15) Provision of library services to children of foreign residents P51                  Exp. ⑩ 17) Education at elementary and junior high schools P52</p>			
<p><b>Measure 3</b></p> <p>New ① 1) Spread of “Easy Japanese” as a shared community language P59                  Exp. ② 2) Provision of accurate and appropriate local information and promote community participation and cooperation of foreign residents P60                  Exp. ③ 3) Construction of community where foreign residents and Japanese collaborate P60                  Exp. ④ 4) Holding sports events with highly cosmopolitan character P60                  Exp. ⑤ 5) Carrying out projects that meet the needs of foreign nationals P61                  Exp. ⑥ 11) AZABU WORLD FESTA P62                  Exp. ⑦ 12) Akasaka-Aoyama Internationalization Project P62</p>			
<p><b>Measure 4</b></p> <p>Exp. ① 1) Reinforcement of cooperation with embassies and other institutions P67                  Exp. ② 2) Development of International Friendship Square in collaboration with embassies and other institutions P67                  Exp. ③ 3) Holding “Minato City World Festival” P68                  Exp. ④ 4) Building relationships with new stakeholders and promote partnerships P68                  Exp. ⑤ 5) Holding of Minato City Cosmopolitan Empowerment and Promotion Conference P68                  Exp. ⑥ 6) Support for cultural and art activities and collaboration with cultural and art organizations P68                  Exp. ⑦ 7) International exchanges by the Minato International Association P69                  Exp. ⑧ 8) Holding international exchange with foreign cities P69                  Exp. ⑨ 9) Cooperation with diverse stakeholders in each area P69                  Exp. ⑩ 10) Examination of dispatching staff to overseas locations and exchange with international local authorities P69                  Exp. ⑪ 11) Akasaka-Aoyama-Tomoiku Project P69                  Exp. ⑫ 12) Expansion of international exchange projects through overseas dispatches P70                  Exp. ⑬ 13) Promotion of Education for International Understanding P70                  Exp. ⑭ 14) Strategic promotion of the City within Japan and abroad P70                  Exp. ⑮ 15) Enhanced communication of tourist information through the use of smartphones and other devices P70                  Exp. ⑯ 16) Communication and promotion of traditional crafts P70                  Exp. ⑰ 17) Promotion of collaboration with Minato City Volunteer Tour Guides P71                  Exp. ⑱ 18) Dissemination of Minato City Promotion Movie P71</p>			

