

Minato City's Point of View on Residents' Opinions Concerning the Minato City Internationalization Master Plan-Draft

1 Overview of the Public Opinion Poll

(1) Collection period and the number of opinions received

| Collection Period | Number of Notifications | Number of Opinions Received |
|--|--------------------------------|-----------------------------|
| December 1, 2020 to January 5, 2021 | 2 notifications (Via Email) | 3 opinions |

(2) Options for submission

Via Email, mail, FAX, or in-person submission

(3) Places to browse the plan (draft)

Global Community Planning Subsection and the Material Room located on the 3rd floor of Minato City Hall, Information Counter on the 1st floor of the City Hall, General Administration Section of each Regional City Office and Minato City Libraries (excluding Takanawa Library Annex)

2 Status of Reflection on Opinions and Requests

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| 1 | The City revised the plan (draft) to reflect the opinions. | 1 |
| 2 | The opinion is already present in the plan (draft). | 2 |
| 3 | While the issue is not present in the plan(draft), there is no need for revision because it is being addressed by the existing projects. | 0 |
| 4 | The City is not capable of handling the issue. | 0 |
| 5 | The opinion has been accepted by the City administration as feedback/request. | 0 |
| | Total | 3 |

| | Opinion Type | Citizen's Opinion | City's Thoughts / Position | Reflection Status |
|---|---------------------------|---|---|-------------------|
| 1 | Community Activities | <p>Of the foreign residents who took the survey, around 60% answered “I would like to participate in community activities if there is something of interest to me” from this question, I would like to know what they expect by participating in community activities. If there is a chance, I would like to know more details regarding the question, “I would like to participate in community activities if there is something of interest to me”</p> | <p>We added the results of the survey such as “Cultural and artistic activities such as music or art festivals” (54.1%) as activities foreign residents are interested in to show more detailed opinions Furthermore, with regards to “Measure 2: Promote mutual understanding between foreign and Japanese residents through Japanese language learning”, we are working developing ways to allow foreigners to participate more casually in community events such as art and cultural activities.</p> | 1 |
| 2 | Information Dissemination | <p>If you look at each number of residence status, among the foreign residents in Minato City, roughly 40% (permanent residents, special permanent residents, long-term residents, spouse of a Japanese national, etc.) will probably live in Japan for a long time. Among these could be people who were born and raised in Minato City. Some of them might spend their last years here. With the lengthening of residence, the fields of community resources where they engage with will widen. From the view point of their life cycle (although everyone doesn't follow the same life cycle), if I can see anything which shows “what needs might arise at different stages”, “Suppose there is a barrier, what is the obstacle and what can Minato City do to support you?”, I think I could see more detailed relation-</p> | <p>With the efforts such as “Measure 1(1)9 Provide information to senior citizens” and “Measure 1(1)10 Provide information on family and child-raising” The City provides the necessary information and support services according to each stage in their life cycle</p> | 2 |

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|---|------------------------|---|---|---|
| | | building | | |
| 3 | Japanese Study Support | <p>I found the results of the survey interesting, seeing the issue that one out of ten who would like to participate in community activities do not participate (What do the statistics look like for Japanese people?) Also, half of the people that say they have an interest in Japanese culture show a strong desire to get engaged in the country or area they live in.</p> <p>Therefore, as a new initiative, I think projects such as Japanese classes and Japanese culture information sessions are very meaningful.</p> <p>I hope these wonderful efforts will also reach many Japanese living in Minto City.</p> <p>I think the sense of belonging to Minato City is quite weak and the opportunities to access Minato City information have been limited.</p> <p>Minato City probably distributes various information, but I hope those engaging in these activities will become more active in involving people around them. For example, those who are good at disseminating information will take advantage of SNS and other sources to spread awareness.</p> <p>While I am also just one person, I also want to try spreading information in this way.</p> | <p>Supporting Japanese learning is an important effort toward foreign residents' participation in community activities. The City will make more efforts such as "Measure 2(1)3: Host Japanese Salons" and a new project of "Measure 2(1)1: Establish/operate basic Japanese language classes" in order foreign residents to casually learn Japanese language and culture cooperating with many Japanese residents including Japanese language support volunteers</p> <p>Also, posting information about these programs on the Minato City website or SNS and spreading information by participants in these projects and concerned groups will lead to promote mutual understanding</p> | 2 |