

Minato Legal Advice Service

Minato Legal Advice Service works as a guide leading to the specialized agencies, authorities, and specialized legal counseling.

Minato Legal Advice Service gives advice directly to a consulter. The lawyers cannot respond to requests such as creating documents for any procedures or contacting other parties.

1. Notes:

- There is no charge for using Minato Legal Advice Service.
- Free legal advice is only available up to 3 times per fiscal year--from April 1st to March 31st of the following year-- per person regardless of the cases.

If an appointment for 4th counseling is found, the city office staff will contact for confirmation and the appointment may be cancelled.

- If you have the documents relating to the subject matter please bring them with you. If available, please bring the translated documents with you.
- Minato Legal Advice Service lawyers cannot handle the cases that are already on mediation or trial, or the cases filed with attorneys. Minato Legal Advice Service lawyers also cannot comment on nor discuss the matter of ongoing cases handled by other attorneys.
- Taking photographs and making audio and video recordings are prohibited.
- A legal advice starts, and ends may vary due to unforeseen circumstances.
- Please make sure to be on time. There is no extra time for being late for an appointment.
- The contact information of lawyers is not available. Minato City Office will not act as an intermediary between any law firms.
- The schedule of the lawyers is not open to the public.

2. About face-to-face consultation

• As a general rule, legal advice service is available for one person at a time.

If you are coming with a caregiver or an interpreter, please let us know.

If there are many companions, we may limit the number of people.

- Please note that consultations will be held with the door of the consultation room open for ventilation.
- If you are not feeling well due to a fever, please refrain from using Minato Legal Advice Service.
- Please disinfect your hands and fingers and wear a mask before entering the consultation room.

3. About telephone consultation

- When it is time for your appointment, the lawyer in charge will call you from the Resident Consultation Room (03-3578-2054).
- If your phone device has a recording function for crime prevention, please temporarily cancel the setting when consulting.

4. About online consultation

- We will send you a guide email before the consultation starts, so please check the contents.
- Please note that if the connection is unstable, we will switch to a telephone consultation.